   In this article i will i h0pe t0 sk3wl jo0 in other types of switches/pbx's
other than 1AESS and centrex. It's 2000 now,and businesses are still cheap and
looking for the most reasonable product that still can support their needs.
Enter Norstar. Their products are being used by millions of people, from more
than 80 countries as the center of their business communications systems. It
provides businesses sophisticated features that are easy to learn and gives them
the flexability of adding new services/options to their system as their
bussiness grows. The Norstar Integrated Communications System (ICS) is the heart
of their business's communications system. Depending on the size and the needs
of the business, the type of Norstar Integrated Communications System system
will vary from a...

-Compact 3x8
-Compact ICS
-Modular ICS

 Each switching product comes with software packages that can distribute
calls, track billable activity and generate reports on incoming and outgoing
telephone calls. Every Norstar ICS allows you to use applications such as
Integrated Services Digital Network (ISDN) and Computer-Telephony Integration
(CTI). Also, as the size of the business increases, the ICS can still fit the
bussines's needs by the use of expansion cartridges and trunk modules. Even
though each system comes with its own standard features and options,as your
needs grows so you can your Norstar ICS because the Compact ICS can be upgraded
to a Modular ICS easily.

****
* Compact 3x8
****

 The Compact 3x8 system is the ideal telephone system for small bussinesses.
Even though its the simpler of the 3,the Norstar Compact 3x8 is still a flexible
and dependable switch. It can be expanded to 3 lines and 8 extensions and offers
a wide range of features. The Compact 3x8 also works seamlessy with the Norstar
telephones's built-in LCD Windows by providing the user with instructions on
using the switch's features. Also like all of the Norstar ICSs, the Compact 3x8
simplifies communications by making the task of transferring calls easy,allows
paging, discriminates ringing to distinguish between internal adnd external
calls and even has a conference feature to allow another employee to enter the
conversation. Yet those are just the standards, because of Norstar's flexible
design, adding more software and hardware options for your business's needs are
made easy. You can add software like a SMDR (Station Message Detail Recording)
to track your calling activity. Or hardware like an Analog Terminal Adapter to
connect modems, fax machines, and other analog devices without the need for a
dedicated line. As a small company a 3x8 is their best bet to gain an advatage
over your competitors.

****
* Compact ICS
****

 The Compact ICS is an affordable system loaded with features and supports
high speed communications over Integrated Services Digital Network(ISDN) Basic
Rate Interface (BRI). The Norstar Compact ICS has over 100 features including
but not limited too..

-Paging
-Backround Music
-DISA (Direct Inward System Access)
-CLID
-Itegrated Automated Attendant
-and other standard features

 When upgraded with some Norstar aplications,your bussiness can have Voice
Mail,message delivary, MOTD (Message of The Day),CTI(Computer-Telephony
Integration). The Compact ICS when expanded can go from 4 lines and 8/16
stations to 8 lins and 24 stations.   Also as your bussiness needs grow, the
Compact ICS can be upgraded to a Modular ICS.

****
Modular ICS
****

 The Modular ICS is the type of system you would want for your company. The
Norstar Modular ICS is more powerful than the other 2 ICSs but it is still
simple for employees to learn. Like the Compact ICS, the modular ICS has
Integrated Calling Line ID (CLID) capabilities plus a feature named Call Log
which tells the employee who called him/her while he/she was away. Plus another
feature of the modular ics is internal messaing which allows you to leave a
message for another employee who is away or busy. Norstar Applications allows
you to manange voice,fax,and email messages all from your PC remotely. Also with
the Nortel Companion wireless system, you can use the Norstar Companion wireless
phones when away from their desks. Plus the Modular ICS can still be expanded
and upgraded to fit your companies' needs.

****
* Info on Features
****

Backround Music- suppose to assure callers to your company that they haven't
been forgotten or disconnected.(heh yeah riiiight)
Call Log- Tells the employee who called him/her while he/she was away
CLID- Calling Line ID,when subcribed to, shows the name and number of the person
calling on the LCD window
CTI- Computer-Telephony Integration, allows you to manage all your
communications right from your PC.
DISA- Direct Inward System Access, with it you can dial in to your Compact ICS
remotely to use system features.

Held Line Reminder- reminds the employee that someone is still on hold.
Itegrated Automated Attendant- answers and transfers incoming calls 24 hours a day
MOTD- A message of the day
message delivary- prompts message delivery
Paging- enables an employee to quickly locate a co-worker by making an announcement through Norstar phones, auxiliary speakers or both.
SMDR- Station Message Detail Recording, tracks your calling activity for monitoring telephone costs and assigning codes for client billing.

****
* Closing
****

If something is wrong,i must've misinterpreted nortel,because i got all my info from nortel network's webpage located at;
http://www.nortelnetworks.com

Thats all,oh Nortel Networks has completed their w0r1d d0min4t1on p1an@#$!oh n0!@ shouts too...

digiphreq,hybrid,teflon,nulltone,alienbinary,lupus,seti and simonsays

exit!@